



**RETURN INSTRUCTIONS**

- Please check your order upon receipt for accuracy.
- No returns or refunds after 30 days of receipt of merchandise.
- If just a return, please fill out the items being returned section. If exchange, please fill out both sections.
- For questions or concerns please contact Habitat Shop Customer Service at 800-507-7007 and have your order number ready.
- A UPS call tag will be issued for defective product or Habitat Shop error. All other returns are the responsibility of the customer.

**FOR RETURNS & EXCHANGES**

1. Please include a copy of the packing slip in the return or exchange.
2. Send completed bottom portion of this return & exchange form.
3. Ship goods back to the Habitat Shop | API. Please send to the following address via a traceable shipping method; FedEx, UPS, etc.

API  
 Attn: Habitat Shop Return or Exchange  
 10001 Aerospace Rd, Suite 104, Lanham, MD 20706

CUT ALONG THIS LINE

Order Number: \_\_\_\_\_ Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

Replacement Goods Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Reason for Return: \_\_\_\_\_

**REASON CODES:**

- (1) Damaged      (3) Wrong Size      (5) Wrong Item      (7) Other (please specify)  
 (2) Defective      (4) Wrong Color      (6) Changed my mind

ITEMS BEING RETURNED:							
Reason Code	Item #	Color	Size	Qty.	Description	Price	Total

EXCHANGES:							
Reason Code	Item #	Color	Size	Qty.	Description	Price	Total

\*Please be sure to include this form, your packing slip and the goods to be returned or exchanged. If all 3 are not included, we CANNOT complete the return or exchange. **Thank You!**

This order was pulled by

This order was packed by